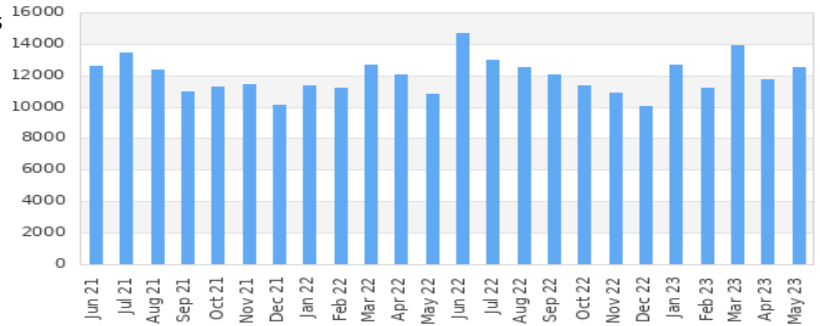


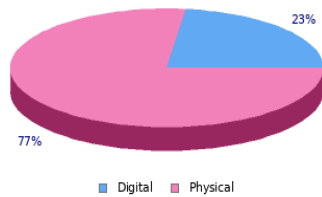
Monthly Stats Brief Narrative

Through May 2023, the number of patrons entering our buildings increased system-wide compared to this same time year-to-date the previous year. Combined physical and digital use of library materials somewhat increased year-to-date compared to 2022. About 13% of our registered cardholders checked out a physical item this past month, while about 4% of registered cardholders checked out a digital item.

District Total Checkouts Over 24 Months



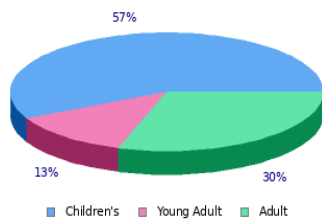
Digital vs. Physical Circulation YTD



Digital usage has comprised about 23% of total materials use year-to-date through May 2023, and digital usage somewhat increased from this time in 2022.

In May 2023, BDL patrons saved \$99,915.87 by checking out 9,434 physical items from the library. Our programming for all ages and our digital services further increase the library's value to the community, bringing the total estimated value to \$132,901.23.

Programs Offered in 2023 YTD



Compared to this time year-to-date 2022, the number of programs BDL offered has increased. Attendance at programs increased over this same period.

See the full statistical report, starting on the next page, for details and more graphs. The most up-to-date stats are always available online and interactive at <https://www.BranchDistrictLibrary.org/stats>.

Attendance

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Attendance	10,849	46,839 (+25%)	113,927 (+49%)	76,553 (+21%)	63,336 (-66%)	183,677 (-4%)	191,866 (-1%)
Curbside Service Uses (Tracking since 2020)	3	17 (-76%)	130 (+829%)	14	0	0	0
Hours Open	656.50	3,460.00 (-26%)	10,816.50 (+2%)	10,655.00 (+49%)	7,132.50 (-37%)	11,250.25 (-9%)	12,387.00 (+14%)
Number of Hours Scheduled Open Each Week (Tracking Since 1/2018)	247.00		241.00 (+1%)	239.00 (+1%)	237.00 (-2%)	241.00 (-2%)	245.00

Patrons

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Population in our Service Area (Tracking Since 2018)	46,464	46,464 (avg) (+1%)	46,339 (avg) (+3%)	44,996 (avg) (+0%)	44,931 (avg) (0%)	45,093 (avg) (0%)	45,113 (avg)
Library Card Holders	14,827	14,614 (avg) (-18%)	15,758 (avg) (-29%)	22,337 (avg) (+5%)	21,365 (avg) (+4%)	20,493 (avg) (-4%)	21,350 (avg) (-16%)
Patrons Who Checked Out a Physical Item	1,883	1,829 (avg) (+14%)	1,722 (avg) (+27%)	1,359 (avg) (+23%)	1,102 (avg) (-48%)	2,136 (avg) (-2%)	2,180 (avg) (-5%)
New Library Card Holders Added	126	614 (+92%)	1,159 (+58%)	732 (-44%)	1,304 (+111%)	618 (-39%)	1,021 (+21%)
In-House Holds Filled for Our Library Card Holders	935	4,738 (+6%)	10,395 (-3%)	10,696 (+13%)	9,467 (-10%)	10,527 (-4%)	10,987 (-6%)
Active Hoopla Users	352	355 (avg) (+19%)	313 (avg) (+8%)	291 (avg) (-10%)	322 (avg) (+11%)	290 (avg) (+14%)	255 (avg) (+50%)
Active OverDrive Users	262	266 (avg) (+7%)	247 (avg) (+11%)	223 (avg) (-5%)	234 (avg) (+10%)	213 (avg) (+18%)	180 (avg) (+27%)

Physical Collection

Tracking Item-Type Breakdown Since 8/2017

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Physical Books and All other Print Materials in the Catalog	93,799		93,637 (+2%)	91,417 (+0%)	91,278 (-8%)	98,689 (-2%)	100,253 (0%)
Physical Audiobooks in the Catalog	2,014		1,983 (+6%)	1,875 (-4%)	1,949 (+9%)	1,783 (-5%)	1,881 (+2%)
Physical Video Materials in the Catalog	12,025		12,136 (+4%)	11,646 (+3%)	11,352 (-1%)	11,460 (+8%)	10,579 (+1%)
Physical Music Recordings in the Catalog	54		42	42 (-76%)	178 (+12%)	159 (-53%)	337 (-2%)
TOTAL Physical Items in the Catalog	107,971		108,050 (+3%)	104,980 (0%)	105,257 (-6%)	112,053 (-1%)	113,050 (+0%)

Digital Collection

Tracking Since 8/2017

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Ebooks in All Digital Collections	823,254		781,802 (+21%)	648,146 (+35%)	480,691 (+30%)	370,666 (+21%)	306,595 (+33%)
Audiobooks in All Digital Collections	196,472		184,410 (+13%)	162,946 (+26%)	128,892 (+50%)	86,004 (+19%)	71,995 (+36%)
Video Materials in All Digital Collections	27,263		25,502 (+13%)	22,520 (+27%)	17,791 (+9%)	16,267 (+14%)	14,229 (-10%)
Music Recordings in All Digital Collections	368,038		352,092 (+1,549%)	21,347 (-92%)	273,294 (+1%)	271,614 (+13%)	239,705 (-14%)
Periodicals in All Digital Collections	4,790		4,602 (+19%)	3,881 (+6%)	3,668	0	0
TOTAL of All Digital Collections	1,419,817		1,348,408 (+57%)	858,840 (-5%)	904,336 (+21%)	744,551 (+18%)	632,524 (+9%)

Total Collection

Tracking Since 8/2017

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Combined Physical Items	107,971		108,050 (+3%)	104,980 (0%)	105,257 (-6%)	112,053 (-1%)	113,050 (+0%)
Combined Digital Collections	1,419,817		1,348,408 (+57%)	858,840 (-5%)	904,336 (+21%)	744,551 (+18%)	632,524 (+9%)
TOTAL of all Collections	1,522,998		1,451,856 (+51%)	959,939 (-5%)	1,009,593 (+18%)	856,604 (+15%)	745,574 (+8%)

Use of Physical Items

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Checkouts of Cataloged Items	6,566	33,986 (+4%)	81,982 (+20%)	68,460 (+31%)	52,227 (-53%)	110,285 (-3%)	113,128 (-6%)
Renewals of Cataloged Items	876	3,980 (-11%)	10,471 (+21%)	8,639 (+20%)	7,181 (-47%)	13,490 (-1%)	13,607 (-8%)
Items Used in the Library But Not Checked Out	719	3,096 (+46%)	4,468 (+90%)	2,350 (-63%)	6,404 (+54%)	4,166 (+49%)	2,803 (-8%)
Checkouts of Uncataloged Items	114	813 (+92%)	1,224 (-19%)	1,505 (+50%)	1,001 (-70%)	3,294 (-16%)	3,904 (+38%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	757	3,460 (+25%)	6,802 (-3%)	6,981 (+52%)	4,599 (-53%)	9,873 (+1%)	9,777 (+20%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	402	2,389 (-10%)	6,136 (+7%)	5,712 (+80%)	3,175 (-58%)	7,582 (-23%)	9,810 (+25%)
TOTAL Use of Physical Items	9,434	47,724 (+6%)	111,083 (+19%)	93,647 (+26%)	74,587 (-50%)	148,690 (-3%)	153,029 (-3%)

Use of Digital Resources

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
OverDrive Checkouts	1,151	6,092 (+6%)	13,338 (+0%)	13,294 (+2%)	13,051 (+21%)	10,822 (+14%)	9,501 (+21%)
Hoopla Checkouts	1,360	6,237 (+14%)	13,139 (+5%)	12,507 (-8%)	13,604 (+9%)	12,530 (-2%)	12,796 (+20%)
All Other Digital Services	594	1,965 (+6%)	5,077 (-50%)	10,131 (+42%)	7,140 (-33%)	10,604 (+11%)	9,572 (-72%)
TOTAL Use of Digital Resources	3,105	14,294 (+9%)	31,554 (-13%)	36,284 (+4%)	34,861 (+3%)	33,956 (+7%)	31,869 (-39%)

Total Item Usage

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Combined Checkouts of Physical Items	9,434	47,724 (+6%)	111,083 (+19%)	93,647 (+26%)	74,587 (-50%)	148,690 (-3%)	153,029 (-3%)
Combined Use of Digital Resources	3,105	14,294 (+9%)	31,554 (-13%)	36,284 (+4%)	34,861 (+3%)	33,956 (+7%)	31,869 (-39%)
TOTAL Uses of All BDL Items	12,539	62,018 (+7%)	142,637 (+10%)	129,931 (+19%)	109,448 (-40%)	182,646 (-1%)	184,898 (-12%)

Cataloging

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Physical Items Added to the Catalog	957	4,329 (+4%)	9,822 (-16%)	11,665 (+17%)	9,938 (+2%)	9,719 (-12%)	11,056 (+0%)
Physical Items Deleted from the Catalog	1,456	4,321 (+33%)	6,860 (-58%)	16,482 (-3%)	17,003 (+58%)	10,769 (-2%)	10,941 (-55%)

Reference Questions

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
General Reference Questions in Person	1,425	5,823 (+53%)	10,696 (+27%)	8,431 (+94%)	4,347 (-50%)	8,748 (+32%)	6,641 (-12%)
Questions via Telephone Calls	540	2,684 (+14%)	6,233 (+8%)	5,765 (+26%)	4,559 (+11%)	4,111 (+6%)	3,866 (-24%)
Reference Questions Delivered Online	23	84 (-16%)	215 (-22%)	275 (+13%)	243 (-14%)	281 (+85%)	152 (-35%)
In-Person Questions on Computer or Internet Use	421	1,774 (+18%)	4,028 (+10%)	3,675 (+33%)	2,767 (-63%)	7,505 (+6%)	7,068 (-3%)
In-Person Questions about Our Online Databases	31	116 (+330%)	152 (+7%)	142 (+33%)	107 (-69%)	349 (-15%)	409 (+13%)
In-Person Tax Form Questions	4	182 (-7%)	213 (-9%)	233 (-19%)	286 (-12%)	326 (-37%)	518 (+5%)
TOTAL of All Reference Questions	2,444	10,663 (+34%)	21,537 (+16%)	18,521 (+50%)	12,309 (-42%)	21,320 (+14%)	18,654 (-11%)

Notary Services

Began 9/2017

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Patrons Who Used our Free Notary Services	6	57 (+27%)	125 (+81%)	69 (+50%)	46 (-52%)	95 (+44%)	66 (+371%)
Documents Notarized	7	95 (+61%)	257 (+129%)	112 (+107%)	54 (-56%)	124 (+85%)	67 (+253%)

MeLCat

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Requests from BDL Patrons for Items at Other MeLCat Libraries	789	3,636 (+26%)	7,156 (-3%)	7,375 (+47%)	5,026 (-52%)	10,538 (+1%)	10,462 (+20%)
Requests from BDL Patrons for Items at Other MeLCat Libraries, Actually Fulfilled	757	3,460 (+25%)	6,802 (-3%)	6,981 (+52%)	4,599 (-53%)	9,873 (+1%)	9,777 (+20%)
Requests from Other MeLCat Libraries for Items at BDL	405	2,481 (-6%)	6,113 (+1%)	6,067 (+49%)	4,067 (-52%)	8,405 (-18%)	10,296 (+29%)
Requests from Other MeLCat Libraries for Items at BDL, Actually Fulfilled	402	2,389 (-10%)	6,136 (+7%)	5,712 (+80%)	3,175 (-58%)	7,582 (-23%)	9,810 (+25%)

Programs Held

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Early Childhood Literacy Programs Held (Tracking since 2021)	39	184 (+88%)	234 (+102%)	116	0	0	0
Juvenile Programs Held	65	273 (-2%)	532 (+83%)	290 (-47%)	551 (-31%)	804 (+10%)	730 (+1%)
Young Adult Programs Held	13	60 (-58%)	237 (+81%)	131 (-5%)	138 (-55%)	304 (-10%)	338 (+41%)
Adult Programs Held	32	142 (+106%)	155 (+36%)	114 (-56%)	257 (+54%)	167 (+23%)	136 (-7%)
All-Ages Programs Held (Tracking since 2021)	59	167 (+626%)	82 (+2%)	80	0	0	0
Early Childhood Literacy Summer Reading Programs Held (Tracking since 2021)	0	0	41 (+356%)	9	0	0	0
Juvenile Summer Reading Events Held	0	0	141 (+47%)	96	0	173 (+52%)	114 (+20%)
Young Adult Summer Reading Events Held	0	0	27 (+8%)	25	0	61 (+24%)	49 (-14%)
Adult Summer Reading Events Held	0	0	28 (+4%)	27	0	17 (+467%)	3
All-Ages Summer Reading Programs Held (Tracking since 2021)	0	0	19 (-27%)	26	0	0	0
Computer Classes Held	0	1 (-91%)	11 (+1,000%)	1	1 (-99%)	81 (+305%)	20 (-9%)
TOTAL of All Programs	208	827 (+33%)	1,507 (+65%)	915 (-3%)	947 (-41%)	1,607 (+16%)	1,390 (+9%)

Program Attendance

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Attendees at Early Childhood Literacy Programs (Tracking since 2021)	423	2,232 (+243%)	2,362 (+70%)	1,389	0	0	0
Attendees at Juvenile Programs	573	2,177 (-27%)	5,393 (+26%)	4,270 (-83%)	25,317 (+73%)	14,654 (-7%)	15,725 (+2%)
Attendees at Young Adult Programs	55	200 (-70%)	1,515 (+85%)	817 (-75%)	3,204 (+29%)	2,489 (-23%)	3,218 (-15%)
Attendees at Adult Programs	61	350 (-36%)	1,069 (-46%)	1,971 (-88%)	16,263 (+519%)	2,627 (+33%)	1,970 (0%)
Attendees at All-Ages Programs (Tracking since 2021)	315	1,242 (+292%)	3,542 (-22%)	4,547	0	0	0
Attendees at Early Childhood Literacy Summer Reading Programs (Tracking since 2021)	0	0	424 (+190%)	146	0	0	0
Attendees at Juvenile Summer Reading Events	0	0	3,415 (+90%)	1,798	0	4,186 (+8%)	3,864 (+24%)
Attendees at Young Adult Summer Reading Events	0	0	361 (+99%)	181	0	279 (-16%)	333 (-50%)
Attendees at Adult Summer Reading Events	0	0	231 (+29%)	179	0	310 (+265%)	85
Attendees at All-Ages Summer Programs (Tracking since 2021)	0	0	1,226 (+68%)	730	0	0	0
Attendees at Computer Classes	0	1 (-92%)	12 (+1,100%)	1	0	26 (+30%)	20 (-5%)
TOTAL of All Program Attendance	1,427	6,202 (+20%)	19,550 (+22%)	16,029 (-64%)	44,784 (+82%)	24,571 (-3%)	25,215 (+1%)

Summer Reading Overview

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Juveniles Signed Up for Summer Reading Program	20	20	527 (+29%)	407 (+347%)	91 (-87%)	711 (-5%)	747 (-35%)
Young Adults Signed up for Summer Reading Program	7	7	336 (+336%)	77 (+166%)	29 (-78%)	134 (-65%)	378 (-2%)
Adults Signed Up for Summer Reading Program	7	7	145 (+19%)	122 (+270%)	33 (-79%)	159 (-36%)	248 (+112%)
Juveniles who Completed Summer Reading Program	0	0	355 (+61%)	220 (+142%)	91 (-76%)	385 (+48%)	260 (-50%)
Young Adults who Completed Summer Reading Program	0	0	50 (+32%)	38 (+31%)	29 (-63%)	79 (-41%)	135 (-50%)
Adults who Completed Summer Reading Program	0	0	31 (+3%)	30 (-9%)	33 (-72%)	118 (-28%)	165 (+72%)
Juvenile Summer Reading Events Held	0	0	141 (+47%)	96	0	173 (+52%)	114 (+20%)
Young Adult Summer Reading Events Held	0	0	27 (+8%)	25	0	61 (+24%)	49 (-14%)
Adult Summer Reading Events Held	0	0	28 (+4%)	27	0	17 (+467%)	3
Attendees at Juvenile Summer Reading Events	0	0	3,415 (+90%)	1,798	0	4,186 (+8%)	3,864 (+24%)
Attendees at Young Adult Summer Reading Events	0	0	361 (+99%)	181	0	279 (-16%)	333 (-50%)
Attendees at Adult Summer Reading Events	0	0	231 (+29%)	179	0	310 (+265%)	85

Summer Reading Program Signups

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Juveniles Signed Up for Summer Reading Program	20	20	527 (+29%)	407 (+347%)	91 (-87%)	711 (-5%)	747 (-35%)
Young Adults Signed up for Summer Reading Program	7	7	336 (+336%)	77 (+166%)	29 (-78%)	134 (-65%)	378 (-2%)
Adults Signed Up for Summer Reading Program	7	7	145 (+19%)	122 (+270%)	33 (-79%)	159 (-36%)	248 (+112%)
TOTAL Summer Reading Program Signups	34	34	1,008 (+66%)	606 (+296%)	153 (-85%)	1,004 (-27%)	1,373 (-17%)

Summer Reading Program Completions

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Juveniles who Completed Summer Reading Program	0	0	355 (+61%)	220 (+142%)	91 (-76%)	385 (+48%)	260 (-50%)
Young Adults who Completed Summer Reading Program	0	0	50 (+32%)	38 (+31%)	29 (-63%)	79 (-41%)	135 (-50%)
Adults who Completed Summer Reading Program	0	0	31 (+3%)	30 (-9%)	33 (-72%)	118 (-28%)	165 (+72%)
TOTAL Summer Reading Program Completions	0	0	436 (+51%)	288 (+88%)	153 (-74%)	582 (+4%)	560 (-37%)

Library-Provided Computer Services

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
One-hour sessions on Library Wifi	39,694	195,964 (+76%)	364,501 (+25%)	290,877 (+2%)	284,892 (-40%)	474,750 (+2%)	465,219 (+9%)
Desktop, Laptop, and Tablet Computers Available for Public Use	92		92	92 (+5%)	88	88 (-1%)	89 (+22%)
Sessions on Library-Provided Computers	1,947	6,736 (+16%)	18,724 (+57%)	11,926 (+24%)	9,604 (-73%)	35,720 (-22%)	45,687 (+3%)
Hours Library-Provided Computers Used (Tracking Since 2018)	970.32	3,061.99 (-16%)	10,802.44 (+60%)	6,735.18 (+12%)	6,031.58 (-75%)	24,280.36 (-2%)	24,701.55
Desktop, Laptop, and Tablet Computers Available for Staff Use	55		53 (-4%)	55 (+6%)	52	52 (+4%)	50 (+22%)

Website Stats

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Monthly Website Sessions	4,578	22,471 (+21%)	43,787 (-6%)	46,481 (+12%)	41,586 (-28%)	58,161 (+28%)	45,594 (-38%)
Monthly Website Page Views	7,949	37,303 (+3%)	80,654 (-31%)	116,164 (+26%)	92,094 (-29%)	129,778 (+9%)	118,634 (-33%)

Faxes, Prints, and Sales

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Fax Pages Received	29	75 (+317%)	200 (+42%)	141 (-5%)	149 (-57%)	350 (-16%)	419 (+61%)
Fax Pages Sent	379	2,253 (-21%)	6,897 (+6%)	6,515 (+66%)	3,935 (-59%)	9,524 (+3%)	9,249 (+138%)
Free Prints for Job Seekers, Students, etc.	1,020	4,490 (-40%)	12,908 (+301%)	3,222 (+195%)	1,091 (-61%)	2,796 (-23%)	3,631 (+16%)
Black and White Patron Prints (Tracking Since 6/2016)	3,985	22,580 (-2%)	60,827 (+10%)	55,206 (+66%)	33,177 (-56%)	75,818 (-6%)	81,016 (+7%)
Color Patron Prints (Tracking Since 6/2016)	887	4,382 (+22%)	9,994 (+3%)	9,731 (+107%)	4,709 (-58%)	11,299 (-8%)	12,285 (+20%)
Flash Drives Sold (Tracking Since 6/2016)	1	15 (+7%)	28 (+75%)	16 (-11%)	18 (-51%)	37 (-10%)	41 (-27%)
Earbuds Sold (Tracking Since 6/2016)	6	56 (-10%)	135 (+11%)	122 (-7%)	131 (-72%)	462 (-14%)	538 (+29%)

Fines and Fees

Overdue Fines Dropped in 2017

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Fines and Fees Payments Received	\$ 77.07	\$ 712.67 (-8%)	\$ 1,285.65 (-9%)	\$ 1,409.59 (-18%)	\$ 1,717.01 (-44%)	\$ 3,092.62 (+28%)	\$ 2,412.73 (-68%)
Outstanding Fines and Fees	\$ 15,959.45		13,719.57 (+60%)	8,576.40 (-84%)	53,362.56 (-4%)	55,588.42 (0%)	55,850.27 (-34%)

Debt Collections

Unique Management Services, Inc.
Tracking Since 2014

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Fine Payments as a Result of Collection Agency's Efforts	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 268.00 (-94%)	\$ 4,183.45 (+1,727%)
Library Materials Returned as a Result of Collection Agency's Efforts	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 462.00 (-48%)
What We Paid Collection Agency for Their Services	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 134.10 (-75%)	\$ 528.66 (-5%)

Value to Our Service Area

Visit <https://www.BranchDistrictLibrary.org/value>
to learn how we determine these numbers.

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Value from Physical Item Checkouts	\$ 99,915.87	\$ 518,265.43 (+2%)	\$ 1,258,278.86 (+20%)	\$ 1,048,840.66 (+27%)	\$ 822,979.52 (-53%)	\$ 1,755,554.08 (-7%)	\$ 1,888,907.75 (-12%)
Value from Attending Programs (Tracking Since 1/2018)	\$ 9,989.00	\$ 43,414.00 (+21%)	\$ 124,880.00 (+59%)	\$ 78,390.00 (-38%)	\$ 126,690.00 (+7%)	\$ 118,485.00 (-6%)	\$ 125,795.00
Value from Fax Service (Tracking Since 1/2018)	\$ 408.00	\$ 2,328.00 (-10%)	\$ 6,798.00 (+4%)	\$ 6,534.00 (+61%)	\$ 4,056.00 (-60%)	\$ 10,205.00 (+6%)	\$ 9,668.00
Value from Free Prints (Tracking Since 1/2018)	\$ 153	\$ 674 (-31%)	\$ 1,765 (+298%)	\$ 443 (+173%)	\$ 163 (-61%)	\$ 419 (-23%)	\$ 545
Value from Notary Services (Tracking Since 1/2018)	\$ 30.00	\$ 285.00 (+36%)	\$ 610.00 (+91%)	\$ 320.00 (+42%)	\$ 225.00 (-53%)	\$ 475.00 (+44%)	\$ 330.00
Value from Digital Services (Tracking Since 1/2018)	\$ 15,525.00	\$ 71,470.00 (+9%)	\$ 157,770.00 (+9%)	\$ 145,136.00 (+5%)	\$ 138,316.00 (+2%)	\$ 135,824.00 (+7%)	\$ 127,476.00
Value from Using Library Computers (Tracking Since 1/2018)	\$ 2,910.96	\$ 9,185.97 (-16%)	\$ 32,407.32 (+60%)	\$ 20,205.54 (+12%)	\$ 18,094.74 (-75%)	\$ 72,841.08 (-2%)	\$ 74,104.66
Value from Using Library Wifi (Tracking Since 1/2018)	\$ 3,969.40	\$ 19,596.40 (+76%)	\$ 36,450.10 (+86%)	\$ 19,602.10 (-2%)	\$ 19,942.44 (-40%)	\$ 33,232.50 (+2%)	\$ 32,565.33
TOTAL Value of Free Library Services	\$ 132,901.23	\$ 665,218.30 (+4%)	\$ 1,618,958.88 (+23%)	\$ 1,319,471.70 (+17%)	\$ 1,130,466.45 (-47%)	\$ 2,127,036.06 (-6%)	\$ 2,259,391.39 (+6%)

Materials Expenditures

Tracking since 2018

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Amount Spent on Books	\$ 6,733.22	\$ 36,951.78 (+12%)	\$ 110,432.25 (+1%)	\$ 108,851.89 (+27%)	\$ 85,727.68 (+12%)	\$ 76,878.30 (-18%)	\$ 93,763.50
Amount Spent on Periodicals	\$ 0.00	\$ 883.02 (-241%)	\$ 5,102.22 (+1%)	\$ 5,051.01 (-6%)	\$ 5,390.61 (-5%)	\$ 5,663.99 (-20%)	\$ 7,085.59
Amount Spent on Audiovisual Materials	\$ 407.78	\$ 4,655.10 (+4%)	\$ 13,500.24 (-43%)	\$ 23,646.40 (+39%)	\$ 16,992.04 (+13%)	\$ 15,009.96 (-17%)	\$ 17,998.47
Amount spent on Library of Things Materials	1,380	1,380	0	0	0	0	0
Amount spent on processing and preparing materials for circulation	\$ 749.55	\$ 2,401.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Amount Spent on Digital Resources	\$ 2,036.04	\$ 11,829.93 (-10%)	\$ 58,842.13 (+39%)	\$ 42,439.73 (+34%)	\$ 31,708.66 (+12%)	\$ 28,412.62 (-35%)	\$ 43,798.90
Amount spent on professional publications and Interlibrary Loan fees	\$ 14.29	\$ 183.28	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
TOTAL Spent on All Library Materials	\$ 11,320.45	\$ 58,283.68 (+17%)	\$ 187,876.84 (+4%)	\$ 179,989.03 (+29%)	\$ 139,818.99 (+11%)	\$ 125,964.87 (-23%)	\$ 162,646.46

Other Expenditures

Tracking since 2018

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Total Materials Expenditures	\$ 11,320.45	\$ 58,283.68 (+17%)	\$ 187,876.84 (+4%)	\$ 179,989.03 (+29%)	\$ 139,818.99 (+11%)	\$ 125,964.87 (-23%)	\$ 162,646.46
Total Staff Expenditures	\$ 82,396.84	\$ 457,515.31 (-6%)	\$ 1,084,866.30 (+13%)	\$ 963,961.23 (+1%)	\$ 956,326.38 (-18%)	\$ 1,172,756.92 (-20%)	\$ 1,469,560.33
Expenditures in other categories	\$ 43,392.71	\$ 371,117.53 (+8%)	\$ 1,144,224.84 (+33%)	\$ 860,839.79 (+78%)	\$ 483,894.79 (+37%)	\$ 353,231.25 (-16%)	\$ 422,747.74
TOTAL Expenditures in all Categories	\$ 162,042.71	\$ 876,429.56 (+7%)	\$ 2,217,109.47 (+19%)	\$ 1,865,487.82 (+3%)	\$ 1,819,492.24 (+1%)	\$ 1,797,240.67 (-13%)	\$ 2,054,954.53

Staffing

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Total BDL Staff	37	37 (avg)	34 (avg)	35 (avg) (-3%)	36 (avg) (-3%)	37 (avg) (-8%)	40 (avg) (+5%)
BDL Staff with MLS Degree	5	5 (avg)	8 (avg) (+40%)	5 (avg)	5 (avg) (+25%)	5 (avg) (-33%)	6 (avg) (+20%)
Worked Full-Time Equivalents	24.58	23.36 (avg)	22.91 (avg) (+5%)	21.71 (avg) (-13%)	24.53 (avg) (-4%)	25.78 (avg) (-4%)	26.92 (avg) (+8%)
Hours of Specialized Training for Staff (Tracking Since 1/2019)	34	223 (-23%)	751 (-2%)	763 (-35%)	1,170 (+119%)	534	0
Hours Volunteers Worked at the Library (Tracking Since 1/2019)	82	146 (+1%)	166 (+29%)	128 (+228%)	39 (-96%)	1,065	0

Outreach Services

Began 2018

May 2023

	BDL Monthly Total	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Number of Patrons Served by Outreach Services	24	71 (+25%)	138 (+15%)	120 (+186%)	42 (-40%)	70 (-8%)	76 (+2,433%)
Number of Items Delivered to Outreach Patrons	101	385 (+83%)	548	548 (+126%)	242 (+10%)	220 (-64%)	606 (+2,231%)

Coldwater Branch Heritage Room

Stats part of Coldwater Branch totals above; shown here for convenience.

May 2023

	Heritage Room	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Heritage Room Attendance	19	145 (-8%)	401 (+99%)	202 (+92%)	105 (-78%)	484 (-34%)	736 (+12%)
In-Person Reference Questions	6	47 (-20%)	146 (+97%)	74 (-8%)	80 (-81%)	412 (-42%)	708 (+29%)
Reference Telephone Calls	10	41 (-13%)	149 (+30%)	115 (+92%)	60 (-74%)	232 (-16%)	277 (-36%)
Online Reference Questions	3	13 (+225%)	32 (-24%)	42 (+24%)	34 (-48%)	65 (+8%)	60 (-5%)

Coldwater Branch Kids' Place

Stats part of Coldwater Branch totals above; shown here for convenience.
Tracking separately since April 2019.

May 2023

	Kids' Place	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Kids' Place Attendance	613	3,092 (-5%)	6,721 (+51%)	4,445 (+86%)	2,385 (-75%)	9,710	0
In-Person Reference Questions	105	634 (+12%)	1,548 (+109%)	740 (+227%)	226 (-61%)	575	0
Reference Telephone Calls	8	70 (-8%)	169 (-21%)	214 (+37%)	156 (-30%)	224	0
Online Reference Questions	0	0	0	2	0	0	0

Coldwater Branch Teen Space

Stats part of Coldwater Branch totals above; shown here for convenience.
Tracking separately since April 2019.

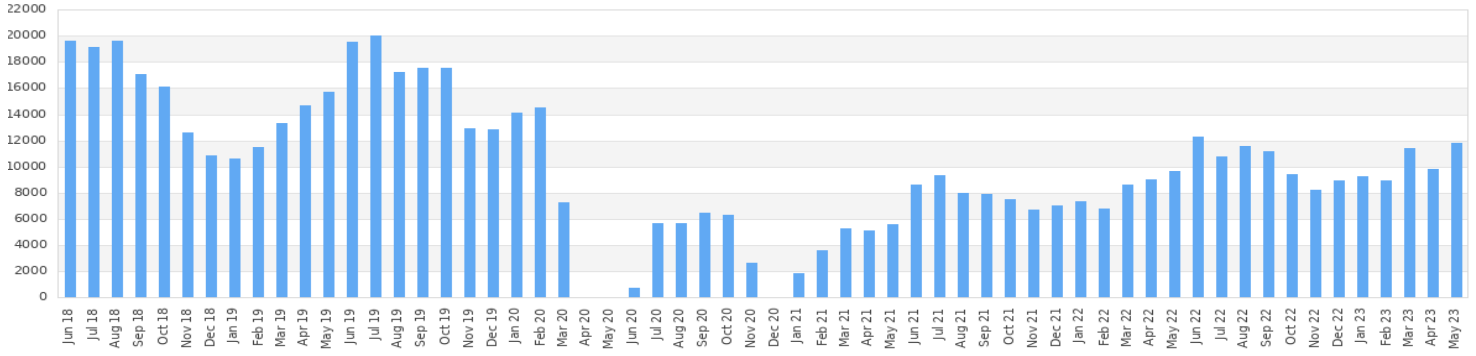
May 2023

	Teen Space	BDL YTD	BDL Year End (Year-over-Year Change)				
			2022	2021	2020	2019	2018
Teen Space Attendance	355	1,274 (+92%)	1,207 (+71%)	706 (-16%)	845 (-80%)	4,172	0
In-Person Reference Questions	8	60 (+67%)	67 (+415%)	13 (+225%)	4 (-96%)	93	0
Reference Telephone Calls	0	0	1	0	0	0	0
Online Reference Questions	0	0	0	0	0	0	0

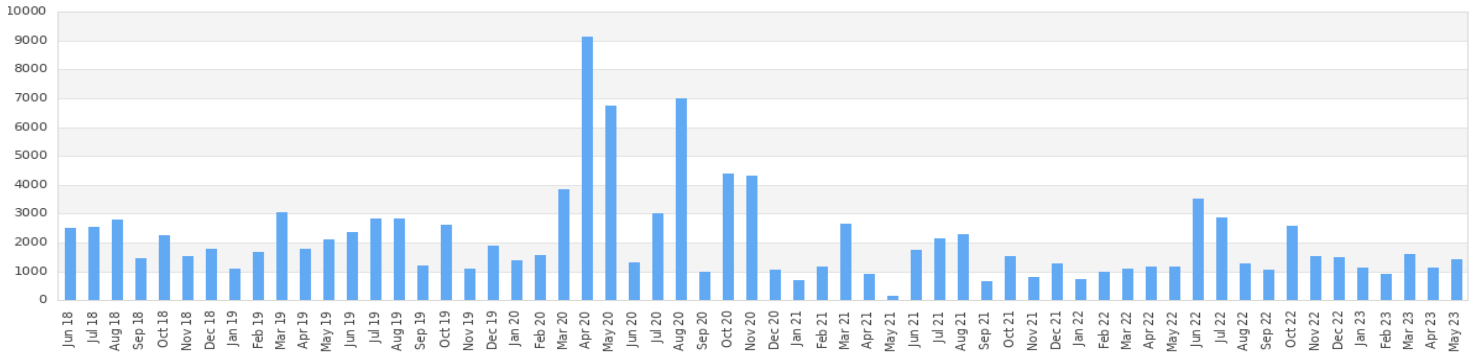
Selected Graphs

5-year Monthly Trends

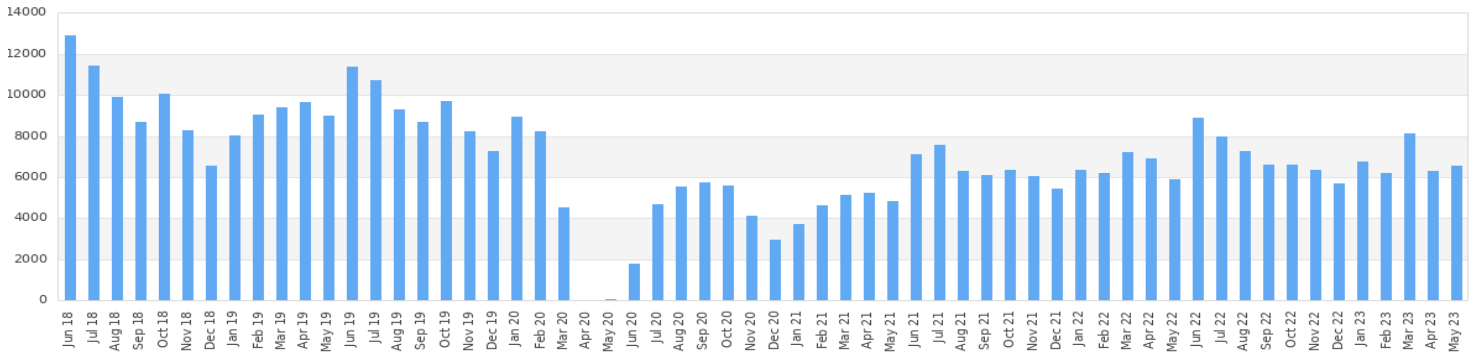
District Attendance



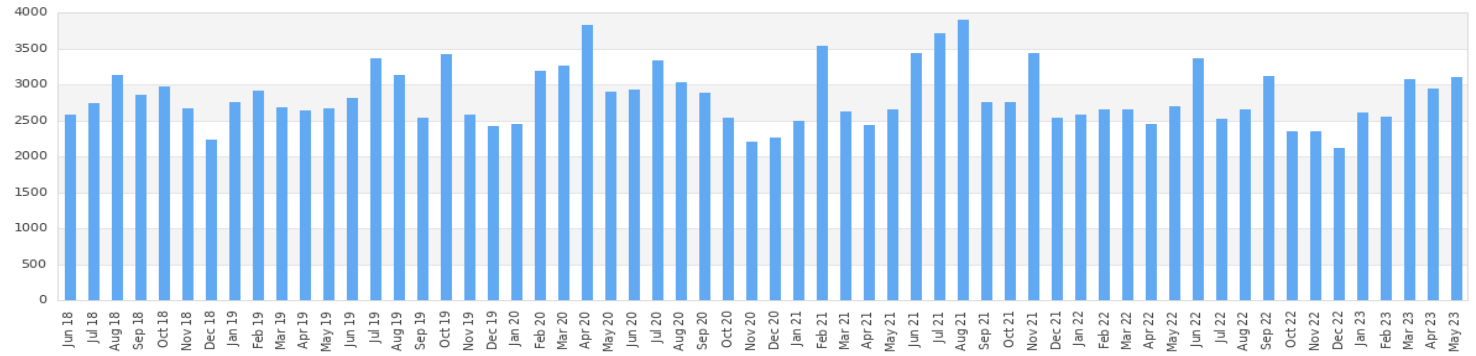
District Program Attendance



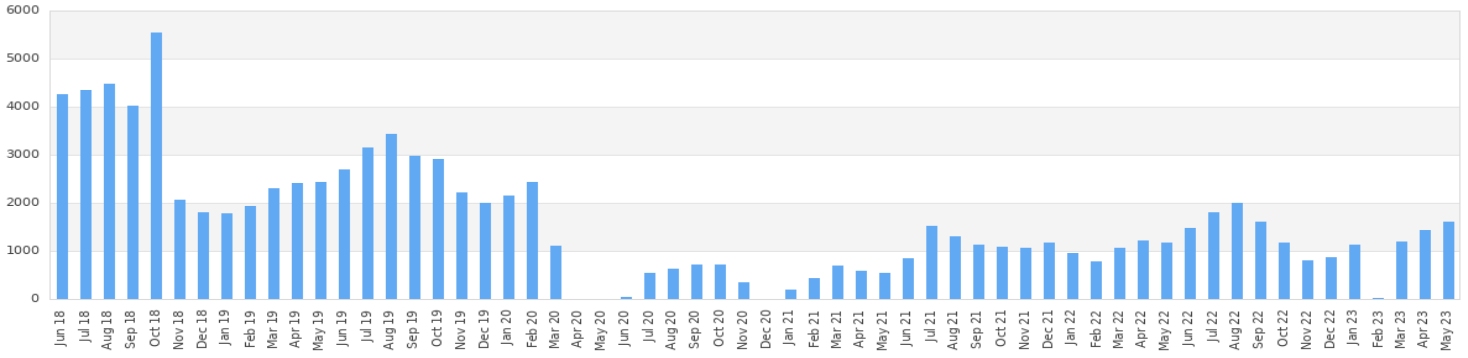
District Physical Checkouts



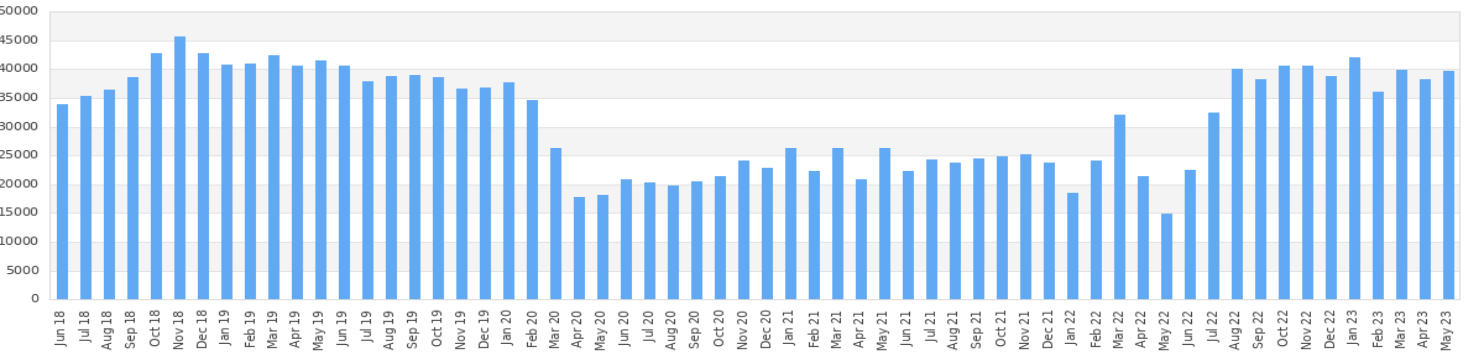
District Digital Usage



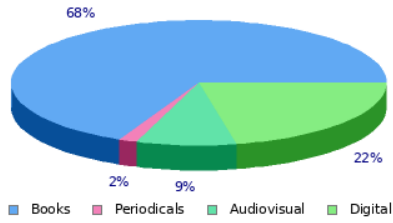
District Use of Library-Provided Computers



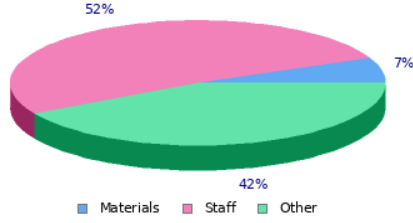
District One-Hour Sessions on Library Wifi



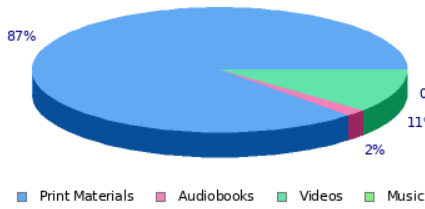
Year-to-Date Materials Expenditures



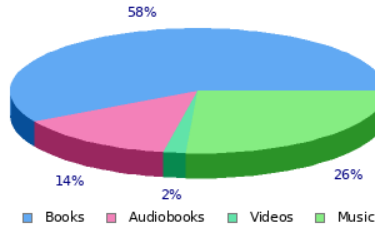
YTD Expenditures in all Categories



Physical Collection



Digital Collection



YTD Usage Breakdown of Digital Services

